



Tung Wah Group of Hospitals CEASE Crisis Centre provides crisis intervention and support services which aim to serve victims of sexual violence and individuals / families encountering domestic violence / intimate partner violence or other family crises.

Our comprehensive support services include 24-hour hotline service, outreaching service and short-term accommodation service. We also provide community education groups and programs to support different ethnic minority communities.

ENQUIRIES

☎ 18281

📍 Correspondence address:
6/F, TWGHs
Wong Fung Ling Memorial Building,
12 Po Yan Street, Sheung Wan,
Hong Kong (Fwd. to CEASE Crisis Centre)

📠 2703 4111

✉ ceasecrisis@tungwah.org.hk

🌐 ceasecrisis.tungwahcsd.org

📍 TWGHs CEASE Crisis Centre

**WE ARE
HERE TO
HELP**

Tung Wah Group of Hospitals
CEASE Crisis Centre
Crisis Intervention and Support Services

SERVICE OBJECTIVES

- With a culturally sensitive perspective,
- To help needy individuals and their families handle immediate crisis.
- To reach out and provide community education to different ethnic minority groups.



APPLICATION FOR SERVICES

- Call 24-hour Hotline: 18281



SERVICE SCOPES

- Case and group counseling
- 24-hour Hotline answered by registered social workers
- 24-hour immediate Outreaching Service (for Sexual Violence victims)
- Short-term Accommodation Service (Not exceeding 2 weeks)
- Referral and Support Services
- Community education



SERVICE TARGETS

(regardless of age, gender, race and sexual orientation)

- Victims of sexual violence
- Individuals of families encountering domestic violence / intimate partner violence (IPV), including children witnessing IPV, spouse battering (including battered man), and elder abuse
- Ethnic minority communities



FEES

- Free of charge



TERMINATION OF SERVICES

- Mutual agreement between service user and responsible social worker for case closing; service users can also request termination of service.

