Round the clock service throughout the year is provided by registered social workers to persons in need.

Persons in need can call CEASE Crisis Centre 24-hour Hotline: 18281

Mail: 6/F, TWGHs Wong Fung Ling Memorial Building, 12 Po Yan Street, Sheung Wan, Hong Kong (Fwd. to CEASE Crisis Centre).

Fax: 2703 4111

E-mail: ceaseccrisis@tungwahcsd.org

Website: http://ceasecrisis.tungwahcsd.org

Mutual agreement between service user and responsible social worker for case closing; service users can also request termination of service.

CEASE Crisis Centre is funded by the Lotteries Fund.
CEASE Crisis Centre

2. Service Targets
- Individuals or families encountering other family crises who need a place for time out or refuge
- Victims of sexual violence
- Victims of domestic violence, including victims of child abuse, spouse battering, and elder abuse
- Individuals or families encountering domestic crises. Our comprehensive support services include 24-hour hotline service, outreaching service and short-term accommodation service.
- RegardLESS of Age, Gender and Race

1. Service Objectives
- To help needy individuals and their families handle immediate crisis and ensure that appropriate services are provided to victims of sexual violence and other family crises.
- To link them to health care and/or social service units at an early outburst for effective and coordinated services.
- To assist and accompany victims of sexual violence to obtain appropriate medical, legal and counseling services before repeating their unpleasant experiences to minimize re-traumatization and to enhance victims' resilience.

3. Service Scopes
- 24-hour Hotline
- Immediate outreaching service for both victims of sexual violence and elder abuse is provided during non-official hours of Social Welfare Department.
- Referral and Support Services
- Risk assessment and counseling services are provided to victims of sexual violence and other family crises. Risk assessment and counseling services are provided to victims of sexual violence and other family crises.
- Short-term Accommodation Service
- Immediate outreaching service for both victims of sexual violence and elder abuse is provided during non-official hours of Social Welfare Department.
- *A capacity of 80 places for short-term accommodation will be available in early 2008. Before 2008, persons in need will be referred to other agencies for temporary accommodation.
We Emphasize

✔ Protection of privacy and confidentiality of victims

✔ Respect the self-determination and ensure the safety of victims

✔ Coordination and liaison with service units of health care, police, legal and other related services for minimizing the chance of repeating the unpleasant experiences by victims

✔ Empowerment of victims’ competencies for breaking the silence and ensuring the rights to have an independent, serene and safe life.

CEASE Crisis Centre
Hotline of Supporting Service for Victims of Sexual Violence

18281
ONE-STOP SERVICES
24-hour Professional Support by Registered Social Workers

Service Mission
✓ To care and concern victims’ various aspects of needs during and after the crisis
✓ To provide comprehensive care and concrete assistance to victims wholeheartedly
✓ To accompany victims during the recovery process and facilitate them to re-build confidence for facing the future

We strive to provide the following services to victims of sexual violence
✓ 24-hour hotline service provided by registered social workers all year-round
✓ Immediate risk assessment and counselling
✓ Immediate outreaching and crisis intervention services during non-office hours of Social Welfare Department to contact and support victims
✓ Assistance in liaising a follow-up service plan
✓ Coordination with hospitals for arranging medical examination and treatment, emergency contraception, tests on sexually transmitted diseases and other related medical follow-up
✓ Report of events to police arranged by designated social worker upon victim’s consent; accompany and support during the process of statement-taking and related legal proceedings
✓ Post-crisis trauma counselling service for victims and their family members
✓ Short-term accommodation service provided or referred for victims in need of a place for time-out or refuge
✓ Counselling service, for at least 6 months, provided for victims to enhance recovery and confidence
Encountering sexual violence is NOT your fault!
STOP sexual violence; PROTECT yourself;
CALL 18281 NOW.
Report to police or not, we RESPECT your own choice.

We Can...
✓ Arrange medical examination and treatment, emergency contraception, tests on sexually transmitted diseases, other related medical follow-up and short-term accommodation service for you.
✓ Accompany you to report to police and to have statement-taking upon your consent; offer you support in the process of legal proceedings.
✓ Provide crisis intervention, post-crisis trauma counselling and referral services to you for coping with the trauma.
✓ Provide counselling service to your family members.
✓ Assign the same designated social worker to follow up your needs, concern your feelings and safeguard your privacy.

Fully support you during the crisis,
Closely accompany you throughout the recovery!